Computer Networking
Desktop Support

Qualified Federal Financial Aid Program

APPLY TODAY!
1860 Lincoln Street, Downtown Denver
6th Floor Welcome Center
Questions? 720-423-4700

ESTIMATED SALARIES
(Based on Colorado Dept. of Labor Occupational Outlook Handbook)

<table>
<thead>
<tr>
<th>Entry Level</th>
<th>Experienced</th>
</tr>
</thead>
<tbody>
<tr>
<td>$20.01/hr</td>
<td>$52.44/hr</td>
</tr>
<tr>
<td>$40,000/yr</td>
<td>$103,200/yr</td>
</tr>
</tbody>
</table>

ESTIMATED PROGRAM COST

$5,461

Additional material and book fees may apply.

PROGRAM DESCRIPTION
Prepares students to take the A+ and Network+ service technician certification exams. Provides the hardware and software knowledge along with networking administration, support, network topologies, protocol standards, network implementation, security, and troubleshooting skills essential for employment as a network technician, LAN support technician, LAN Administrators, Information Technology Support Technician, Microcomputer Support Specialists, Technical Support Analyst, or Network Engineer. Included in this program is preparation for the Network+ and Security+ certifications. These certifications are a standard for professionals in the network support and network security industries.

• Enter into an IT career as a Network Technician, IT Support Technician, or Network Administrator
• Implement, configure, and troubleshoot basic networking hardware, protocols and services with emphasis on security
• Be prepared to take your Network+ or A+ industry certifications
• Earn salaries of $40,000 - $103,200 per year depending on experience

RELATED JOB TITLES
Computer software trainer • Information technology support technician • LAN administrator
Microcomputer support specialist
Network technician • Technical support analyst

POTENTIAL INDUSTRIES
Banks • Communication industries • Credit unions
Government agencies (local, state, federal)
Hospitals • Large corporations
Non-profit organizations • Schools • Small businesses
Staffing agencies

Emily Griffith Campus • 1860 Lincoln Street • Denver, CO 80203 • 720-423-4700 • EmilyGriffith.edu
## Computer Networking

**Qualified Federal Financial Aid Program**

<table>
<thead>
<tr>
<th>Course</th>
<th>Title</th>
<th>Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>COM 262</td>
<td>Communicating with Impossible People</td>
<td>1</td>
</tr>
<tr>
<td>CIS 128</td>
<td>Operating System: Using Windows</td>
<td>3</td>
</tr>
<tr>
<td>CIS 118</td>
<td>Intro to PC Applications</td>
<td>3</td>
</tr>
<tr>
<td>CIS 124</td>
<td>Intro to Operating Systems</td>
<td>3</td>
</tr>
<tr>
<td>CNG 121</td>
<td>Computer Technician I:A+</td>
<td>4</td>
</tr>
<tr>
<td>CNG 105</td>
<td>Internet Technologies</td>
<td>3</td>
</tr>
<tr>
<td>CIS 155</td>
<td>PC Spreadsheet Concept: Excel</td>
<td>3</td>
</tr>
<tr>
<td>CNG 122</td>
<td>Computer Technician II:A+</td>
<td>4</td>
</tr>
<tr>
<td>COM 101</td>
<td>Employment Strategies</td>
<td>1</td>
</tr>
<tr>
<td>MAR 160</td>
<td>Customer Service</td>
<td>3</td>
</tr>
<tr>
<td>CNG 124</td>
<td>Networking I: Network I:A+</td>
<td>3</td>
</tr>
<tr>
<td>CNG 132</td>
<td>Network Security Fundamentals</td>
<td>3</td>
</tr>
<tr>
<td>CNG 212</td>
<td>Configuring Windows Server</td>
<td>4</td>
</tr>
<tr>
<td>CNG 211</td>
<td>Windows Configuration: (OS)</td>
<td>3</td>
</tr>
<tr>
<td>CIS 287</td>
<td>Cooperative Education</td>
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<tr>
<td>BTE 156</td>
<td>Business Mathematics with Calculators</td>
<td>4</td>
</tr>
</tbody>
</table>

**TOTAL PROGRAM CREDITS** 46

Estimated Program Cost: **$5,461.00**

Additional material and book fees may apply. Please see advisor for exact costs.

### Program Start Dates:

**Computer Networking**

- Full-Time (M-Th, 7:30am - 4:00pm)
  - 08/22/2016 - 04/10/2017 (plus internship)
  - 09/21/2016 - 05/10/2017 (plus internship)
  - 01/23/2017 - Approximately Fall 2017 (plus internship)
  - 03/09/2017 - Approximately Spring 2018 (plus internship)

- Part-Time (M-Th, 7:30-11:30am or 12-4pm)
  - 08/22/2016 - Approximately Fall 2017 (plus internship)
  - 10/12/2016 - Approximately Spring 2018 (plus internship)

**Desktop Support Technician**

- Full-Time (M-Th, 7:30am - 4:00pm)
  - 11/03/2016 - 12/12/2016 (plus internship)
  - 05/11/2017 - 06/13/2017 (plus internship)

- Part-Time (M-Th, 7:30-11:30am or 12-4pm)
  - 02/01/2017 - 04/10/2017 (plus internship)

### Registration

Contact an advisor by calling 720-423-4702.

### Financial Aid

Call the Financial Aid Office at 720-423-4744 for information regarding the types of aid available for this course/program.

### Start College Here

Transfer up to 45 program credits to a Colorado community college, complete the five required academic courses, and earn an Associate of Applied Sciences or Associate of General Studies Degree.

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## Desktop Support Technician

<table>
<thead>
<tr>
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<th>Title</th>
<th>Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>CNG 121</td>
<td>Computer Technician I:A+</td>
<td>4</td>
</tr>
<tr>
<td>CNG 122</td>
<td>Computer Technician II:A+</td>
<td>4</td>
</tr>
</tbody>
</table>

**Total Program Credits** 8

Estimated Program Cost: **$864.00**

Additional material and book fees may apply. Please see advisor for exact costs.