Computer Networking/Desktop Support

• Enter into an IT career as a Network Technician, IT Support Technician, or Network Administrator

• Implement, configure, and troubleshoot basic networking hardware, protocols and services with emphasis on security

• Be prepared to take your Network + or A+ industry certifications

• Earn salaries of $38,800 - $78,000 per year depending on experience

Computer Networking
Qualified Federal Financial Aid Program

<table>
<thead>
<tr>
<th>Course</th>
<th>Title</th>
<th>Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>BTE 100</td>
<td>Computer Keyboarding</td>
<td>1</td>
</tr>
<tr>
<td>CIS 118</td>
<td>Intro PC Applications</td>
<td>3</td>
</tr>
<tr>
<td>CIS 124</td>
<td>Intro to Operating Systems</td>
<td>3</td>
</tr>
<tr>
<td>CIS 128</td>
<td>Operating Systems: Using Windows</td>
<td>3</td>
</tr>
<tr>
<td>CIS 155</td>
<td>PC Spreadsheet Concept: Excel</td>
<td>3</td>
</tr>
<tr>
<td>CNG 105</td>
<td>Internet Technologies</td>
<td>3</td>
</tr>
<tr>
<td>CNG 121</td>
<td>Computer Technician I: A+</td>
<td>4</td>
</tr>
<tr>
<td>CNG 122</td>
<td>Computer Technician II: A+</td>
<td>4</td>
</tr>
<tr>
<td>CNG 124</td>
<td>Networking I: Network +</td>
<td>3</td>
</tr>
<tr>
<td>CNG 132</td>
<td>Network Security Fundamentals</td>
<td>3</td>
</tr>
<tr>
<td>CNG 211</td>
<td>Windows Configuration: (OS)</td>
<td>3</td>
</tr>
<tr>
<td>CNG 212</td>
<td>Managing MS Windows Server Environment</td>
<td>4</td>
</tr>
<tr>
<td>COM 101</td>
<td>Employment Strategies</td>
<td>1</td>
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<tr>
<td>COM 262</td>
<td>Communicate/Impossible People</td>
<td>1</td>
</tr>
<tr>
<td>ENG 113</td>
<td>Business English</td>
<td>3</td>
</tr>
<tr>
<td>MAR 160</td>
<td>Customer Service</td>
<td>3</td>
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<tr>
<td>CIS 287</td>
<td>Cooperative Education</td>
<td>1</td>
</tr>
</tbody>
</table>

Total Program Credits                                      46

Estimated Program Cost $4,876.00

Additional material and book fees may apply. Please see advisor for exact costs.

Desktop Support Technician

<table>
<thead>
<tr>
<th>Course</th>
<th>Title</th>
<th>Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>CNG 121</td>
<td>Computer Technician I: A+</td>
<td>4</td>
</tr>
<tr>
<td>CNG 122</td>
<td>Computer Technician II: A+</td>
<td>4</td>
</tr>
</tbody>
</table>

Total Program Credits                                      8

Estimated Program Cost $848.00

Additional material and book fees may apply. Please see advisor for exact costs.

Program Start Dates:
Computer Networking
Part-Time (AM or PM):
8/25/2014 – Approximately December 2015
12/8/2014 – Approximately April 2016

Full-Time (AM and PM):
8/25/2014 – 4/7/2015 (plus internship)
10/14/2014 – 5/28/2015 (plus internship)
12/8/2014 – 7/16/2015 (plus internship)
2/10/2015 – Approximately October 2015
4/8/2015 – Approximately December 2015
6/1/2015 – Approximately February 2016

Desktop Support Technician
Part-Time (AM or PM):

Full-Time (AM and PM):

Apply Today!
Online    EmilyGriffith.edu
In Person 2nd Floor Registration Desk
1250 Welton St., Denver
Telephone 720-423-4702

*Moving this Summer: Classes start late August at 1860 Lincoln St.*
PROGRAM DESCRIPTION

Computer Networking
Prepares students to take the A+ and Network+ service technician certification exams. Provides the hardware and software knowledge along with networking administration, support, network topologies, protocol standards, network implementation, security, and troubleshooting skills essential for employment as a network technician, LAN support technician, LAN Administrators, Information Technology Support Technician, Microcomputer Support Specialists, Technical Support Analyst, or Network Engineer.

Included in this program is preparation for the Network+ and Security+ certifications. These certifications are a standard for professionals in the network support and network security industries.

RELATED JOB TITLES

Computer software trainer
Information technology support technician
LAN administrator
Microcomputer support specialist
Network technician
Technical support analyst

Estimated Salaries

(Based on Colorado Dept. of Labor Occupational Outlook Handbook)

<table>
<thead>
<tr>
<th>Job Title</th>
<th>Hourly Pay</th>
<th>Annual Salary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Computer Network Technician Entry Level</td>
<td>$16.27</td>
<td>$33,840</td>
</tr>
<tr>
<td>Computer Network Technician Experienced</td>
<td>$29.23</td>
<td>$60,810</td>
</tr>
</tbody>
</table>

POTENTIAL EMPLOYERS

Banks
Communication industries
Credit unions
Government agencies (local, state, federal)
Hospitals
Large corporations
Non-profit organizations
Schools
Small businesses
Staffing agencies

ADVISING

Contact an advisor by calling 720-423-4702.

FINANCIAL AID

Available through the Financial Aid Office.
Call 720-423-4744 for information regarding the types of aid available for this course/program.

Non-Discrimination Policy

Emily Griffith Technical College does not discriminate on the basis of race, ethnicity, religion, sex, age, veteran status, disability, or sexual orientation.

Americans with Disabilities Act and EGTC Compliance

The Americans with Disabilities Act prohibits discrimination based on disability in admission to, access to and the operation of programs, services or activities at EGTC. The college is committed to providing an environment where students have the opportunity to attain their educational goals. EGTC provides both physical and programmatic access for all students. Reasonable accommodations will be made in instructional delivery and evaluation methods to ensure full educational opportunities for students. Appropriate documentation of a student’s disability is required.

Questions, complaints and requests for additional information may be directed to Phil Robberson, Disability/Learning Services Coordinator, 720-423-4742 or email at Phil_Robberson@dpsk12.org.

To learn more about how to request an accommodation and our special services, please refer to our 2014-2015 catalog, Advising and Counseling on page 8 or go to our website, www.emilygriffith.edu.

INFORMATION SUBJECT TO CHANGE